



HIGH COUNTRY
PROPERTIES.COM
VACATION RENTALS

KICKING HORSE BOOKING TERMS & CONDITIONS

CHECK IN & CHECK OUT

Check-in is 4:00 pm. Keys/Ving Cards are to be picked up from **The Glacier Mountaineer Lodge**, at **1549 Kicking Horse Trail**. Our friendly Guest Service associates will be available 24 hours to assist you. Please feel free to contact us at 1.800.665.1801 should you have any questions or require additional information.

Check-out is 11:00 am. Please lock up the property and return keys to central check in office.

PAYMENT

A deposit of the first night rent plus tax is charged at the time of booking. The balance of the deposit is due and payable 30 days prior to your arrival, OR by October 15 for Christmas and New Year's bookings. The final deposit will be charged to your credit card at that time unless otherwise instructed by you. If you book within 30 days of your arrival (60 days for Christmas and New Year's bookings) the full cost of your stay will be charged at the time of reservation. High Country Properties reserves the right to hold a credit card number to cover the cost of any damages to the property due to negligence of the guest. This includes any extra cleaning services required if the property is left in an unreasonable condition.

CANCELLATION

There is a 30-day cancellation policy for most of the year and a 75-day cancellation policy for Christmas and New Year's bookings. If you cancel with 30 days notice or more (75 days notice or more for Christmas and New Year's bookings), your deposit less a **\$53.00 cancellation fee** will be refunded to you. Cancellations made less than 30 days prior to arrival (75 days for Christmas and New Year's bookings) are non refundable.

LIMITATION OF LIABILITY

High Country Properties acts as a rental agent only in respect of the accommodation described above. HCP will make every effort to ensure that accommodation is provided as described for the time reserved, or to provide alternate equivalent accommodation. HCP cannot guarantee that the accommodation will be available as reserved, as there are matters beyond its control including but not limited to loss of the accommodation by fire, flood, or other damage, changes of ownership, cancellation of management services, changes in the law, or seizure or other loss of the accommodation property. If no alternative property is available that is suitable for your needs, HCP will refund any deposits and payments to you in full.

RENTAL AGE REQUIREMENT

Registered occupants must be a minimum of 25 years of age. Anyone under 25 years of age must be accompanied by an adult. At Check-in, the registered occupant may be required to produce photo ID.

Fairmont/Fernie/Golden/Invermere/Kimberley/Panorama/Radium/Windermere

LODGING WAIVER AND SECURITY DEPOSIT

At check-in, a registered occupant will be required to sign a Lodging Waiver which includes the provision of a valid credit card in their own name. This credit card will be authorized for \$500 per guest room. Guests agree to maintain the property in the same condition it was received upon arrival. Guests are liable for any damages or loss to the premises and the furnishings, equipment and household items that occur during the guest's occupancy.

NO SMOKING

All suites, including balconies and common areas are non-smoking. Any violation of the non-smoking policy will result in the loss of the guest security/damage deposit and the possibility of extra cleaning charges.

QUIET TIME

To ensure everyone has a quality sleep, we enforce our quiet time between 11 pm and 7 am. Please respect your neighbors. If it becomes necessary for hotel personnel to contact you regarding your failure to adhere to the quiet time guidelines we reserve the right to have you vacate your accommodations.

LOCAL/LONG DISTANCE CALLING

All of the properties have FREE local phone calls. To make long distance calls from properties you will require a credit card or prepaid telephone card to place a long distance call.

INTERNET CONNECTIONS

There is wireless Internet available in both the Palliser and Glacier Mountaineer Lodge.

SECURE SKI STORAGE

There is secure ski/snowboard storage available in both the Palliser and Glacier Mountaineer Lodge.

HEATED UNDERGROUND PARKING

There is heated underground parking available in both the Palliser and Glacier Mountaineer Lodge.

KITCHEN, LINENS & THINGS

All properties with exception of Guest Rooms offer full kitchens including microwaves and dishwashers. The kitchens are very well equipped to prepare almost any type of meal for your entire party. Supplies include tea towels, dish cloths, paper towels, coffee filters, garbage bags, dishwasher and dish soap.

All beds are made up for you with high quality linens, feather pillows and comfortable duvets or bedspreads. Bath, hand and face towels are provided and bathrooms are supplied with toilet tissue, facial tissue, and soap.

WHAT YOU SHOULD BRING

Extra towels for hot tubs, pools and the beach, salt, pepper, coffee, groceries, plastic wrap, tin foil and personal items (including your hair dryer).

(See Map & Directions on Last Page)

Fairmont/Fernie/Golden/Invermere/Kimberley/Panorama/Radium/Windermere



ARRIVING FROM:

EAST – From Lake Louise, follow Hwy 1 west, continue driving west on Hwy 1 through Field and Yoho National Park to Golden, BC. Turn left at Hwy 95 to enter the town of Golden. Follow the street signs to Kicking Horse Mountain Resort. You will end up on Kicking Horse Trail. Once you arrive at the resort continue on Kicking Horse Trail until you get to the main Day Lodge. The Glacier Mountaineer Lodge is located at the base of the Golden Eagle Express Gondola.

SOUTH – From Radium, follow Hwy 95 north towards the town of Golden. Follow the street signs to Kicking Horse Mountain Resort. You will end up on Kicking Horse Trail. Once you arrive at the resort continue on Kicking Horse Trail until you get to the main Day Lodge. The Glacier Mountaineer Lodge is located at the base of the Golden Eagle Express Gondola.

Fairmont/Fernie/Golden/Invermere/Kimberley/Panorama/Radium/Windermere

Address: Box 760, Invermere, BC, V0A 1K0 Ph: 1.800.665.1801 Fax: 250.342.0294 Email: info@highcountryproperties.com